

Remote doctor – patient consultation

Installation and 3 months of
service are
free of charge!



FACTS & NUMBERS



28+

YEARS OF EXPERIENCE IN
MEDICAL SOFTWARE
DEVELOPMENT



50k+

AUTOMATED WORK SITES



250+

MEDICAL INSTITUTIONS USE
OUR PRODUCTS



1000+

EMPLOYEES

Developer
000 “Vista”

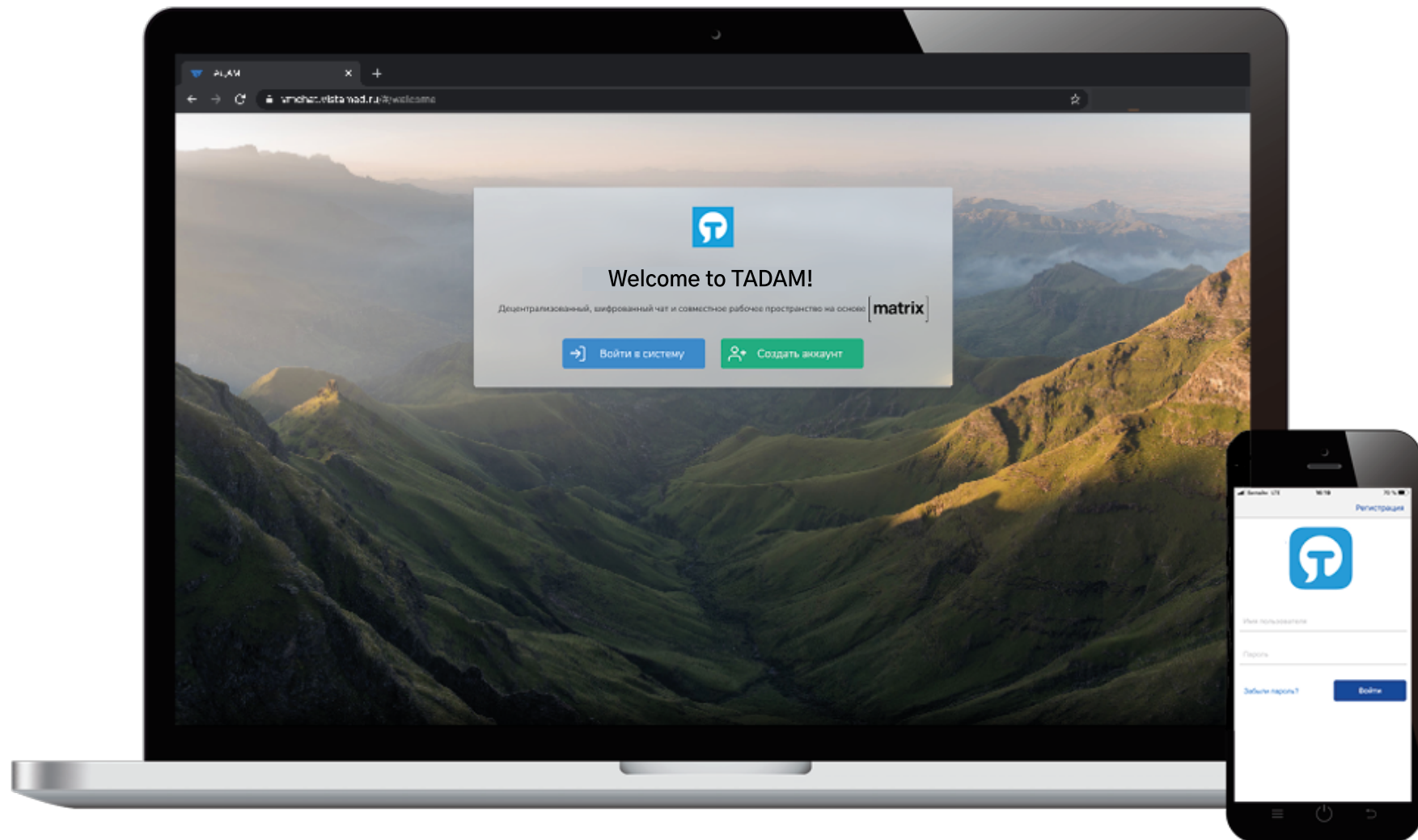
Company profile

We have automated 50,000 working places in 250 clinics in Moscow, St. Petersburg, Ivanovo Region, Smolensk Region, Krasnodar Krai, the Republics of Karelia and Crimea over the last 25 years.

Concept

- ✚ The service becomes most relevant when assisting pregnant women, reducing the risk of their infection as a result of reducing the number of visits to a medical institution;
- ✚ Patient gets the opportunity to consult with a doctor via chat or audio–video communication and get recommendations without visiting a medical organization;
- ✚ The service allows for providing antenatal care and consulting pregnant women;
- ✚ The service is also designed for the automatization of patient data collection process, which is necessary in a pandemic situation (Coronavirus checklist).

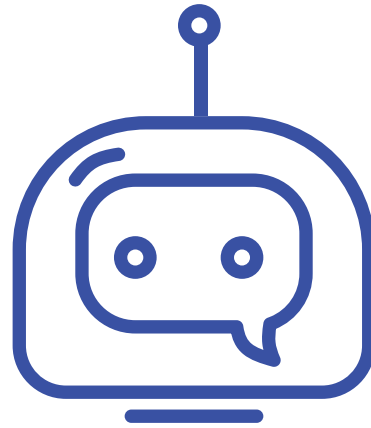
Platform for providing consultations – TADAM messenger. Operation through browser and mobile application.



Roles involved in communication



Patient

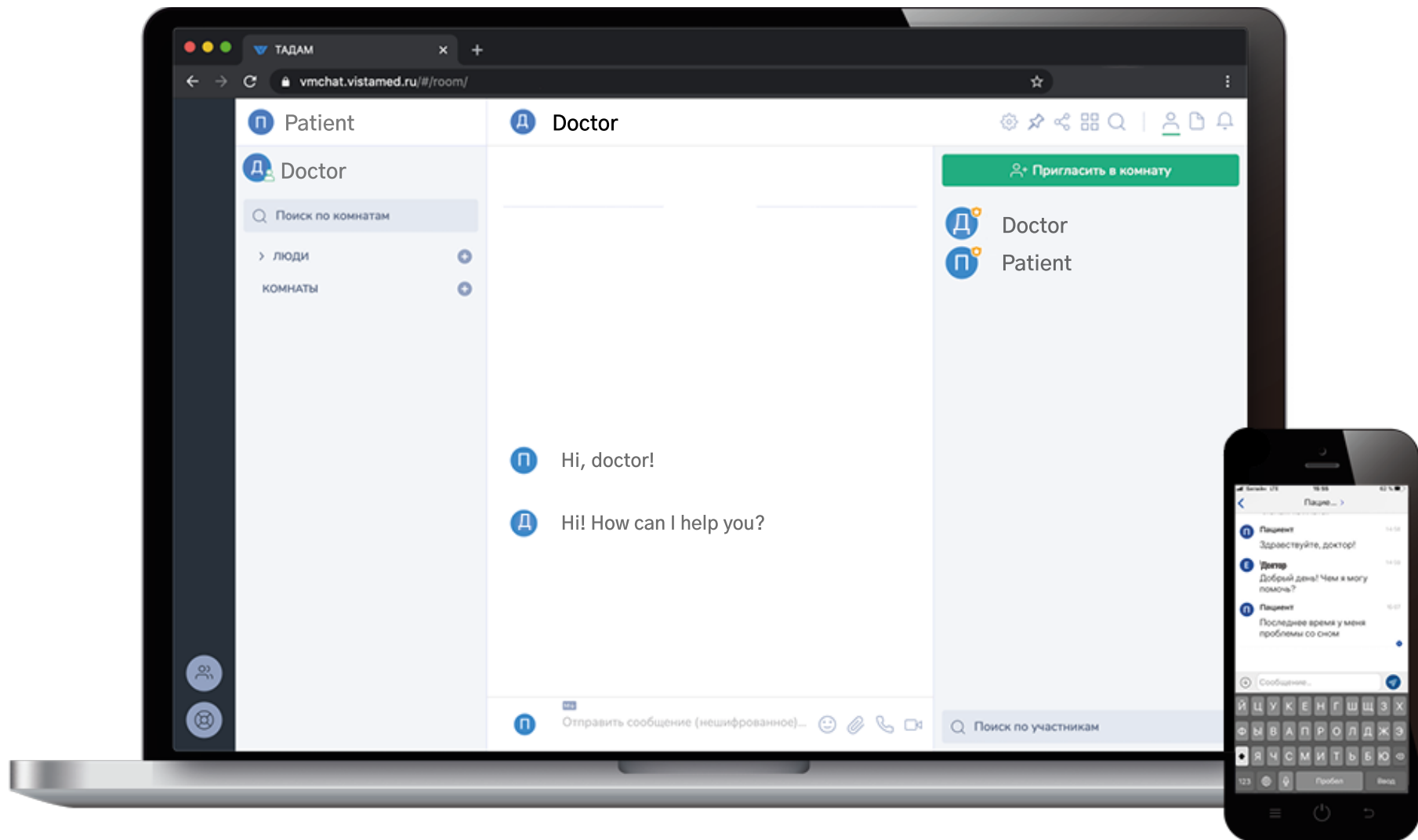


Chatbot



Doctor

Individual rooms for consultations with a doctor using chat bots are provided in TADAM.



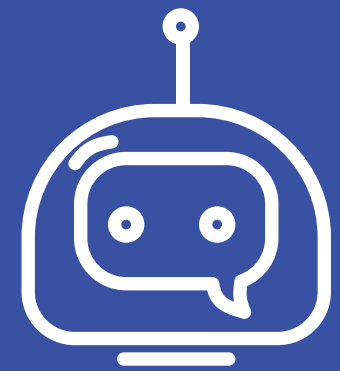
Roles and opportunities

Patient



- Contacting the medical organization to which the patient is assigned;
- Filling in a form;
- Checking information about a queue position for the consultation;
- Getting doctor consultation;
- Opportunity to share photos and documents;
- Access to the consultation history after its completion.

Roles and opportunities Chatbot



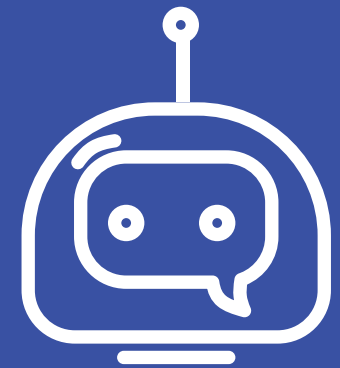
- Routing of patients according to their goals;
- Electronic queuing;
- Online uploading of current information about the patient's condition from his card;
- Data collection about the patient and the reason for his application;
- Transfer of the obtained information in a convenient form to the doctor.

Roles and opportunities Doctor



- Invitation for a consultation;
- Viewing completed patient chart;
- Viewing photos and documents attached by a patient;
- Consultation in the form of correspondence or audio / video communications.

Patient inquiry Chatbot →



- gets patient's consent for medical treatment using telemedicine technologies;
- finds out the presence of SARS symptoms;
- asks about any contacts with individuals arriving from disadvantaged areas;
- collects data: pulsometry, respiratory rate, body temperature, blood pressure and etc.

Service advantages

- ✓ Saving organization resources;
- ✓ ensuring personal data protection in accordance with the Federal Law No. 152–FZ through the use of https encryption, as well as end to end encryption algorithms;
- ✓ implementation of an additional financing channel through the provision of new service models;
- ✓ ensuring safe patient care in pandemic conditions.

Cost efficiency

- ✓ Saving time for doctors and the registration office through the use of chatbots and less pressure on call-center;
- ✓ No need for double entry of information due to the integration of the service with any modern healthcare information system;
- ✓ Increase in the number of patients served.



Contact us if you are looking for a tool to optimize the activities of your medical organization – we will help you choose the best solution!

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